



For Immediate Release

NTRglobal North America CEO Andre Angel To Speak at Software Business 2007 Conference

Seasoned Business Executive Will Share Insights
On Increasing Customer Satisfaction with Remote Support Software

Dallas, August 13, 2007 – NTRglobal, a leading provider of highly secure remote support and remote access solutions, announced today that Andre Angel, CEO and president of NTRglobal North America, will be a featured speaker at the Software Business 2007 Conference. The conference will take place October 2-3 at the Hyatt Regency in Santa Clara, California. The annual conference focuses on strategic business, financial and technology issues, and growth opportunities for top executives of software companies.

Angel, a seasoned technology executive with an extensive business background that includes both startups and globally recognized companies, will share his perspective on how to improve customer service and customer satisfaction by using remote support software solutions.

During his presentation, Angel will discuss how remote support software provides an instant, personalized approach to assistance that can reduce support costs while delivering a better support experience for customers. Despite the software industry's best efforts, end users may at times be stymied by a new application or other computing issues when integrating new software into their businesses. The ability for a software company, managed services provider (MSP) or outsourced IT organization to provide immediate support through Web-based remote support solutions such as NTRglobal's NTRsupport is critical to keeping customers happy and building a successful business.

"We have a great program on tap for the Software Business conference this year, with many industry leaders, disrupters and consultants," said John Cargile, conference chair and editor of Software Business magazine. "Effective customer service is critical for customer retention, and we are pleased to have Andre in our program to share new perspectives on this topic."

The Software Business 2007 Conference serves owners, chief executives, presidents, vice presidents and division or department directors of leading and fast-growing software companies located throughout North America who are conducting business domestically and worldwide. For more information, visit: www.softwarebusinessonline.com/sb_conf07_index.htm.



About NTRglobal

NTRglobal is a leading global software company that empowers users with easy-to-use, complete, and secure remote control and support solutions. The company's software, available in Software as a Service (SaaS) and On-Site License models, helps businesses of all sizes better communicate and collaborate despite physical boundaries. Founded in 2000, NTRglobal has more than 8,500 customers worldwide and serves users in the automotive, consumer electronics, financial services, healthcare, manufacturing, retail, and technology industries. NTRglobal North America, headquartered in Dallas, can be reached via email at na@ntrglobal.com, or by phone at 1-866 459-2543. For more information, please visit www.ntrsupport.com.

NTRglobal Contact:

Julia Sinykin
The Hoffman Agency for NTRglobal
303-327-5461
jsinykin@hoffman.com