NTRglobal Gets SaaSy at 2008 CeBIT

Award-Winning NTRsupport Software-as-a-Service Demonstrated Live

Hannover – **March 4, 2008 –** NTRglobal, the leading provider of enterprise-grade, cost-effective software-as-a-service (SaaS) for remote support with NTRsupport™ and remote administration with NTRadmin™ showcased its award-winning solutions with live demonstrations at CeBit, the world's largest computer expo.

"Businesses around the world are selecting NTRglobal SaaS to deliver a more cost effective way for IT to manage IT assets and provide instant technical assistance and help desk support to their employees located in the office or across the globe," said Michael Kessler, CEO, NTR Germany GmbH. "With just a few clicks of the mouse, NTRsupport and NTRadmin allow IT to interact with remote PCs to ensure issues are completely resolved. This helps eliminate the need for IT to travel to the remote location or to the employee's desk, reduces 'downtime', and promotes quicker resolution for workers to be more productive."

NTRsupport on-demand help desk and instant remote technical support SaaS enables IT professionals to remotely view, interact, collaborate and with permission, take secure remote control to rapidly resolve technical support issues on computers running on a multitude of operating systems, including Mac Leopard, Windows Vista and Pocket PCs. Available in two

delivery models: SaaS or Self-hosted, NTRsupport offers quick implementation and rapid return-on-investment.

NTRadmin allows IT departments to automate daily tasks, including delivering of security upgrades to any workstation or server inside or outside the company network. IT can choose from an extensive NTRadminBot library or 'build customized Bots to handle more tasks with less effort. NTRadmin makes IT simpler for customers to take control of systems administration and IT task automation to help ensure greater security and compliance management.

About NTRglobal:

More than 12,000 companies in 60 countries rely on NTRglobal enterprise-grade software-as-a-service (SaaS) and Self-hosted solutions to make IT simpler™ and more cost-effective to manage the mobile workforce and extended enterprise.

NTRglobal's growing portfolio of enterprise-grade SaaS now includes: NTRadmin™ for secure remote systems management, NTRadmin BOTS™ for simplifying IT task automation and NTRsupport™ for on-demand help desk and instant remote technical support.

SaaS from NTRglobal combines award-winning functionality, proven integration with Salesforce and other major CRM systems, point-and-click administration and scalability, global capabilities, customization and robust reporting for 360 degree visibility and compliance management. Offering a superior customer experience with dedicated regional and global support, NTRglobal applications are offered in 15 languages, including those with double-byte characters. All NTRglobal applications are hosted from 11 secure data centers around the world which operate with fail-over capabilities to ensure speed of service and reliability. For more information about NTRglobal, visit http://www.ntrglobal.com/