



For Immediate Release

NTRglobal Receives 2006 Product of the Year Award from Communications Solutions

NTRsupport Honored for Outstanding Innovation

Dallas, May 9, 2007 — NTRglobal announced today that Technology Marketing Corporation's (TMC) Communications Solutions (www.tmcnet.com/comsol) has named NTRsupport as a recipient of a 2006 Product of the Year Award.

NTRsupport is a leading and innovative on-demand remote support solution that increases first time call resolution rates, helps reduce support costs and improves customer service for businesses of all sizes. Recognized as the fastest and most secure on-demand remote support solution on the market, NTRsupport allows support professionals to create an immediate connection between the support agent's computer and an end user's PC or Mac so the agent can see and control the remote device in real time. This approach to providing IT support reduces cost and travel, and improves the customer service experience by delivering instant, personalized help. More than 9,500 companies around the world are already benefiting from NTRsupport. NTRsupport is immediately available for a free, 15-day evaluation at <http://na.ntersupport.com>

"It's truly an honor to receive the 2006 Product of the Year Award from Communications Solutions," said Andre Angel, president and CEO of NTRglobal North America. "We're proud to be recognized by Communications Solutions for the innovations and enhancements we've made to NTRsupport this last year and to be recognized as a leader in the support industry."

"NTRglobal has been recognized with a 2006 Product of the Year Award for their excellence in technological advancement and application refinement," said Rich Tehrani, TMC President and Group Editor-in-Chief of Communications Solutions, "NTRglobal has proven they are committed to quality and excellence in solutions that benefit the customer experience as well as ROI for the companies that use them. I am pleased to honor their hard work and accomplishments and look forward to more innovative solutions from them in the future."

The seventh annual Communications Solutions Product of the Year Award recognizes the vision, leadership and attention to detail that are the hallmarks of the prestigious award. The most innovative products and services brought to market in 2006 have been selected as recipients of this year's Communications Solutions Product of the Year Award for their groundbreaking achievement.

The 2006 Product of the Year Award winners can be found on the Communications Solutions Web site.



About NTRglobal

NTRglobal is a leading global software company that empowers users with easy-to-use, complete and secure remote control and support solutions. The company's software, available in on-demand and licensed models, helps businesses of all sizes better communicate and collaborate despite physical boundaries. Founded in 2000, NTRglobal has more than 9,500 customers worldwide and serves users in the automotive, consumer electronics, financial services, healthcare, manufacturing, retail and technology industries. NTRglobal North America, headquartered in Dallas, can be reached via e-mail at na@ntrglobal.com or by phone at (866) 459-2543. For more information, please visit www.ntrglobal.com.

About TMC

Technology Marketing Corporation (TMC) publishes four print publications: Customer Inter@ction Solutions, INTERNET TELEPHONY Magazine, IMS Magazine and Unified Communications (launching summer 2007). TMCnet, TMC's Web site, is the leading source of news and articles for the communications and technology industries. Ranked in the top 0.003 percent of sites in the world by alexa.com*, TMCnet serves nearly two million unique visitors each month, according to WebTrends. TMC is also the first publisher to test new products in its own on-site laboratories, TMC Labs. In addition, TMC produces INTERNET TELEPHONY Conference & EXPO, Communications Developer Conference, IMS Expo and Call Center 2.0 Conference. TMCnet.com publishes more than 15 topical online newsletters. (*alexa.com is an amazon.com company that ranks Web sites by their traffic levels. Neither alexa.com nor amazon.com is affiliated with TMCnet.)

For more information about TMC, visit www.tmcnet.com.

TMC Contact

Jan Pierret
203-852-6800, ext. 228
jpierret@tmcnet.com

NTRglobal Contact:

Julia Sinykin
The Hoffman Agency for NTRglobal
303-327-5461
jsinykin@hoffman.com