

### NTRglobal Delivers Pocket PC Access With All Its Solutions

- 10,000 customers and more than 110,000 users will benefit from this product enhancement, available immediately and at no additional cost
- Remote access, systems administration and technical support are now possible for Pocket PCs with any type of Internet connection (GSM, UMTS, GPRS, Wi-Fi, etc.)
- This enhancement unites the Software as a Service model with the concept of mobility

Barcelona, August 13<sup>th</sup>, 2007 - NTRglobal ([www.ntrglobal.com](http://www.ntrglobal.com)), B2B leader and one of the top three European SaaS (Software as a Service) solution providers has integrated the Pocket PC platform into all its solutions. NTRsupport, NTRadmin and NTRconnect are now accessible from Pocket PC devices, offering users greater mobility at no additional cost. Effective immediately, 10,000 customers and more than 110,000 users worldwide will experience more complete mobility with their remote access, remote support and remote system administration solutions.

NTRglobal customers can now extend their mobility range while accommodating the mobility needs of both internal and external clients with solutions that allow complete access and full functionality via any simple Internet connection, including Wi-Fi, UMTS, GPRS, and GSM. The company's solutions can be used to facilitate collaboration within any sector by providing anytime access and technical support to anyone from a travelling sales representative to a mobile healthcare practitioner to an engineer working in the field. At the same time, clients benefit from a level of technical support that delivers immediate problem resolution, eliminating long hold times and allowing the mobile workforce to enjoy the same level of productivity as more traditional, office-bound employees.

*"Our Internet-based SaaS solutions provide our customers with remote access, support and IT administration tools from anywhere in the world. We are now taking mobility a step further by integrating Pocket PC compatibility to give customers even wider access, thereby allowing for an entirely new business model that gives secure access to corporate information and resources from any location around the globe,"* says NTRglobal Technical Director Joan Pons.

NTRsupport ([www.ntrsupport.com](http://www.ntrsupport.com)) brings Pocket PC compatibility to the client side of the support exchange, so Pocket PC users can receive technical support on their devices from any machine with Windows, Mac OS or Linux. With NTRadmin ([www.ntradmin.com](http://www.ntradmin.com)), an IT administrator can manage his or her entire network from a Pocket PC with a simple Internet connection. This gives IT managers the capacity to keep their systems running optimally by maintaining system visibility and handling incidents immediately from anywhere at anytime. NTRconnect ([www.ntrconnect.com](http://www.ntrconnect.com)) allows the users of its Pro version and its Free version alike the ability to access remote computers from anywhere in the world from a Mac a PC or a Pocket PC. All NTRglobal solutions are compatible with Pocket PCs that use Windows Pocket PC 2002 or later.



## About NTRglobal

NTRglobal (Net Transmit & Receive S.L.) is an international company that specializes in the creation and introduction of innovative software solutions that deliver remote administration, access, support and collaboration via the Internet. All of the company's solutions are available as Software as a Service (SaaS), requiring only a simple Internet connection and a Web browser.

**NTRsupport** ([www.ntrsupport.com](http://www.ntrsupport.com)) is a remote technical support solution that allows companies to provide immediate technical assistance to their employees as well as their customers. With the fastest remote control speed on the market (IDC 2006) and a set of tools designed specifically to optimize helpdesks. NTRsupport reduces the time it takes to resolve technical incidents, cutting down substantially on the associated user downtime. There are currently more than 8,500 NTRsupport customers with more than 15,000 operators, in over 50 countries.

**NTRadmin** ([www.ntradmin.com](http://www.ntradmin.com)) is a remote systems administration solution that allows comprehensive network management of all machines and servers within a network, regardless of geographic location or whether machines are within the corporate LAN or not. This solution has demonstrated an ability to manage a network of more than 2,000 geographically dispersed machines at once.

**NTRconnect** ([www.ntrconnect.com](http://www.ntrconnect.com)) is a remote access solution that gives PCs Macs and Pocket PCs the ability to connect to, control and work with remote computers as though sitting right in front of them. There are currently more than 95,000 NTRconnect users in more than 230 countries using the solution to connect to more than 300,000 computers.

Founded in 2000, NTRglobal has experienced strong growth in a short time and is fast becoming the international leader in on-demand and remote support solutions that accommodate companies with growing mobility needs. With its headquarters in Barcelona (Spain), NTRglobal has subsidiaries in Germany, France, the Netherlands, Italy, the USA, the UK, Japan, the UAE, and Brazil, plus a network of distributors covering Scandinavia, Poland, Portugal, Chile and Israel.

Used by 10,000 companies worldwide, NTRglobal solutions use the software as a service (SaaS) and on-demand models to let their users improve service to both internal and external customers. This minimizes the investment of time and resources expended in delivering service. NTRglobal solutions are used in virtually every industrial sector, and in more than 49 countries, to companies including ING (Canada), KPN Telecom (the Netherlands), Honda (Spain) T-Systems (Italy), Volvo (Mexico), Suzuki (Germany), Sage (France), Toshiba (Germany) and NTT (Japan).

For more information about the company and its solutions, please visit [www.ntrglobal.com](http://www.ntrglobal.com).

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